

LANGLEY COMMUNITY SERVICES – JOB POSTING ICMT 24-13
Internal / External**Intensive Case Management Team (ICMT)**

Job Title:	Full time Case Manager
Department:	Intensive Case Management Team
Start Date:	ASAP
Salary:	Hourly rate \$38.68–48.88 depending on qualifications and experience
Hours:	35 Hours

Job Summary

Reporting to the Program Manager, the ICMT Case Manager provides clinical outreach services to clients aged 19 and above who are unhoused and have problematic or chronic dependent substance use, with or without mental illness, concurrent disorders, or co-existing functional impairment. Individuals will also be facing complex challenges related to health, housing, poverty, and face barriers in accessing existing health and social services. With an emphasis on connecting with clients where they are at physically-on the street, in shelters, in their homes – the Case Manager provides client-centered services by developing a trusting therapeutic relationship and providing a safe environment in which individuals can access services in a client-centered, non-judgmental approach.

Key Duties and Responsibilities

- Assess clients to determine stages of change, discussing potential options with clients and team
- Will be responsible for being the team's primary connection with Substance Use Services providers (ex. OAT, Treatment Services)
- Provide appropriate referrals to other community support and clinical services.
- Work in collaboration with community partners ranging from service providers to funders (ex. Fraser Health Authority)
- Will be primarily engaged in referring and connecting clients to alternate specialized services, such as detox, residential treatment, community support groups (eg. AA, SMART Recovery), Opioid Agonist Therapy (OAT) clinic, outpatient Substance Use Services, Psychiatric or Addiction Physician consultation and primary care providers such as GP/NP support. Advocates on behalf of the client to ensure respect and dignity are maintained.
- Provides client-centered services by developing strength based, integrated and comprehensive care plans,
- Collaborate with Housing Procurement Specialist to explore client-centered housing options.

- Maintain client records including client assessments, treatment plans and progress notes in accordance with the Freedom of Information and Privacy Act.
- Distribute and administer Take Home Naloxone (THN) to address those individuals at risk for overdose.
- Advocates on behalf of the client to ensure respect and dignity are maintained.

Qualifications, Experiences and Abilities:

- Bachelor's Degree or Diploma in a recognized field such as Substance Abuse Counselling, Social Work or Clinical Counselling.
- Two years' experience/training working with homelessness, addictions and/or concurrent disorders.
- Experience dealing with vulnerable groups.
- Valid Class V BC Driver's License.

Job Skills and Abilities:

- Knowledge of, and expertise in the fields of homelessness, substance use and mental health.
- Knowledge of Motivational Interviewing and counselling skills, including crisis counseling to adults
- Knowledge of Trauma Informed practice and harm reduction
- Knowledge of the FHA Mental Health & Substance Use Services continuum of care.
- Knowledge of Housing First/Reaching Home approach to housing individuals
- Ability to complete client assessments, care plans and community referrals.
- Ability to work effectively with others as part of an interdisciplinary team.
- Ability to communicate effectively with individuals, groups, and other professionals within an interdisciplinary environment in a diverse community.
- Demonstrated understanding of psychosocial rehabilitation
- Strong interpersonal and cross-cultural communication skills
- Proficient with technology, including computers, tablets, smartphones, word-processing and database management software.
- Physical ability to carry out the duties of the position.

Additional Information:

- Current First Aid and CPR.
- This position requires working in the community—in other facilities and in uncontrolled environments (ex. streetside/camps)
- Criminal Record Check is required.
- A Valid Driver's License and use of personal vehicle with appropriate business class insurance is required.

- Mileage is paid where driving for work performed is required. Mileage is not paid for to and from work site for start and end of shift purposes.

TO APPLY:

Please reply by November 8th, 2024, with Cover Letter and Resume, quoting Posting Number
ICMT 24-13 to:

Langley Community Services Society
Attention: Fraser Holland Program Manager
5339 – 207 St, Langley, BC V3A 2E6
Email: fholland@lcss.ca